

ASSEMBLY INSTRUCTION

- NOTE:**
- Before assembly, please put on the white gloves inside the box.
 - During the second step, please pay attention to the direction of Part E (Seat Cushion) and Part F (Mechanism), which you can judge by the "Front" tags. The tilt tension knob should be in the front and the height control lever on your right when sitting down.
 - Do not tighten the screws one by one. Try to align them first and tighten a few screws slightly. Then align the rest again and tighten them all.
 - Because of the weight of the seat and backrest, sometimes it might be easier to assemble when putting one side of the chair on the ground.
 - If you have any problems during the assembly that you can't solve on your own, please contact us immediately through Amazon, attaching pictures if necessary (Click our brand name and then "Ask a question"). We'll get back to you as soon as possible.



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WARRANTY CERTIFICATION

Dear Customer,

Thank you for your purchase. The certification goes into effect as soon as you receive the chair, which provides limited warranty for 3 years. Please understand that during the mass production, in a few cases, some small damage might be inevitable, not to speak of the damage caused by violent express delivery. If the damage does exist, please give us a chance to resolve the issue for you first before leaving a critical rating. Please contact us through Amazon and we'll get back to you as soon as possible. Below is the specific warranty content:



First Year	A free replacement of all chair parts or partial refund as compensation. Customers will not be charged extra.
Second Year	Cover a part of the chair accessories such as gas cylinder, mechanism and wheels. If the replacement of other accessories is requested, customers need to pay for it as well as the freight.
Three Year	Only cover the structural framework.
Not Included	Normal wear and tear on leather, mesh or fabric after long-time use. Intentional damage, accidental man-made wear-out or negligence such as stains, mold, cuts, burn, etc. Damage caused by improper use like weight that is over the maximum load bearing capacity.

About Our Returns Policies:

We are strictly following Amazon's official returns policies, offering returns for items within 30 days of receipt of shipment.

Please note that for FBM (Fulfilled by Merchant) orders, while the product is intact, if the customer buys by mistake or simply doesn't want it anymore, due to the particularity of oversize product, he or she may have to pay partial return freight.

- * This warranty is non-transferable and will be voided if bought from another person.
- * More details about our brand, please visit www.jestelgroup.com